

THE CALIFORNIA POWER SYSTEMS CATALOG FREE ON REQUEST



We want all aviators to have access to the wide range of products and services offered by California Power Systems. Just give us a call on our toll free order line, send us a request for a catalog by fax, mail, or e-mail, and we'll have a complimentary copy of our catalog on the way to you the same day. Our catalog is also available on CD, or for download in pdf format at www.cps-parts.com. If you know of someone who needs a catalog, please let us know. Print CatalogFREE

VISIT THE CALIFORNIA POWER SYSTEMS STORE

Stop by our store to view and purchase the many items listed in the California Power Systems catalog. The California Power Systems West store is open Monday thru Friday 8:00am to 6:00pm, and Saturday 7:00am to 3:00pm. Call the office ahead of time to place your order and we will have it ready for pick-up upon your arrival.



CALIFORNIA POWER SYSTEMS SERVICE CENTER



California Power Systems has been the exclusive West Coast Service Center (iSC) for Rotax engines since 1984. As part of the CPS commitment to servicing the ultralight and LSA community, we provide on airport Rotax maintenance at Chino (CNO) airport in Southern California. Located just a few minutes from CPS headquarters, this maintenance shop enhances our ability to service our Rotax customers. The CPS maintenance facility is located in Hangar 18 at midfield on the south side of runways 25-7. Qualified A & P mechanics and IA inspectors are available to handle any type of Rotax engine service for your LSA aircraft. Both line and heavy maintenance for Rotax 2 and 4 cycle engines are available. Complimentary shuttle service is provided between the maintenance facility and CPS headquarters. Call California Power Systems at (951) 549-7786 for a Rotax service appointment (required).

CALIFORNIA POWER SYSTEMS ONLINE



California Power Systems Online provides customers with up to the minute account and order status utilizing their own personal computers. The California Power Systems Web Site provides information on many of the products contained in this catalog, real time access to account information, open order status and filled order history available daily. Confirm order on line in real time as they are processed, and view backorder status and product availability. In addition, our partnership with UPS provides you with up to the minute shipping information including package status, scheduling, and delivery exception.

www.cps-parts.com

PRODUCT WARRANTY

In cooperation with the manufacturers we represent, California Power Systems warrants for a period of one year (on most products) from the date of original purchase its products to be free from defects in material and workmanship. California Power Systems obligation under this warranty is limited to repair or replacement of the purchased product only, and under no circumstances shall California Power Systems be liable for any loss, damage, injury, cost of repair or consequential damages of any kind in connection with the sale, use or repair of any product purchased from California Power Systems. Products sold are subject to manufacturer's warranty policy. Defective merchandise or out of box failure of product is repaired or replaced at manufacturer's option. Rotax Parts, avionics, electrical, instruments, or similar products that are defective are subject to manufacturer's warranty only, and will not be replaced immediately from California Power Systems inventory.

OUR BIODEGRADABLE PACKING PEANUTS

The packing "peanuts" that we use to fill product boxes for protection during shipping are 100% biodegradable, clean and hygienic, non-static, odorless, recyclable and non-polluting. They are a starch mixture made from potato or wheat and are water soluble; just dispose of them in the sink with water, hose them away, put in a garbage disposal, or flushed down a drain or toilet. They do not pollute groundwater. This material is the best we have found as an economical way to insure maximum protection of the contents of our shipping boxes.

CLOSING THE TRANSACTION

For our customer's convenience we enclose a copy of the invoice covering the order with each order shipped except those shipped to a third party. **If the order is paid by check and the check did not cover the full amount of the invoice, the amount of underpayment will be sent C.O.D. for the balance due plus C.O.D. fee of \$10.50 rather than delay the order.** If you have overpaid by check, the overpayment will be credited to your account or refunded. C.O.D. shipments are considered "paid" as soon as we receive payment from UPS, and credit card orders are paid automatically at time of shipment. We look forward to your next order!

WHEN YOU RECEIVE YOUR ORDER

Upon receipt, the package should be opened promptly and material checked against the packing slip enclosed. Items out-of-stock at time of shipment will be marked as "back-ordered - to follow." These items will not be charged on the invoice enclosed with the package and will be forwarded as soon as delivery is received from our suppliers. The backordered items will not be charged until shipped. About 90% of the items featured in our catalog are carried in stock. Special items of hardware, bearings, unusual fittings and slow moving items are special ordered as required. However, even with the large inventory we carry, it is not uncommon to "come up short" on some items. If an item is missing and not marked "backordered", please advise us immediately by mail or call our Customer Service Dept.

BACKORDERS

Although we make every effort to ship all orders "complete," it is often necessary to backorder one or more items if we are out of stock. When the partial order is shipped and invoiced, you are not charged for the backordered item(s) until these items are shipped. You are billed only for what is shipped. A backorder is created and shipped as soon as the items arrive. The backorder is then invoiced and any overpayment from the first invoice is applied to it. If you do not wish to have any items backordered, or wish to cancel an existing backorder, just let us know. We will do so immediately if the backorder has not been shipped. We are working continuously to keep all items in stock to preclude backorders. If a backorder is necessary, we do appreciate your patience. California Power Systems pays the shipping costs within the 48 contiguous United States by surface shipping on backorders when the backordered items could have been shipped via UPS inside the first package at no additional freight cost. Except when the backordered items are oversize, hazardous, contain one gallon or larger, or COD shipments. We will continue to strive to maintain stock of all our products to keep the necessity for backordering parts to a minimum.

DAMAGE OR SHORTAGE

Open and examine all packages promptly. Notify the California Power Systems Customer Service Department of any discrepancies in the order. If the merchandise is received in damaged condition or the carrier fails to deliver the entire shipment as shown on the Bill of Lading covering motor freight delivery, make note of the damage or shortage on the Bill of Lading and ask the driver to sign it. Then call the terminal office of the carrier and institute a claim for the loss or damage. If a package delivered by UPS arrives damaged, report this to the driver immediately. UPS will issue a report on the damage to California Power Systems at which time a replacement shipment can be made.

CALIFORNIA POWER SYSTEMS WILL NOT BE UNDER SOLD!

California Power Systems works hard to bring you the lowest prices on every product we carry. If you have found a better price for an item at another authorized dealer, we will do everything possible to beat that price. Our Lowest Price Guaranteed is only applicable to identical conditions of sale. The item must be in stock at the other authorized dealer (not a floor sample, "open box" item, refurbished or demo piece). This offer applies to new purchases only.

RETURNED MERCHANDISE

Call California Power Systems customer service for a RMA Number Before Returning any Product

WAIVER OF LIABILITY AND INDEMNIFICATION AGREEMENT

Inasmuch as California Power Systems has no opportunity to supervise the manufacture, installation or maintenance of the parts supplied by it, nor any opportunity to participate in the design or manufacture of the various certificated and homebuilt aircraft in which its parts are utilized, the purchaser by placing an order and accepting said merchandise from California Power Systems agrees that all materials purchased will be used solely at purchaser's risk and that purchaser will indemnify and hold California Power Systems, its owners and employees, free and harmless from all loss, liability or damage resulting from claims brought by any reason of any alleged failure or defect of any part or parts supplied by California Power Systems.