

SHIPPING INFORMATION

UNITED PARCEL SERVICE (GROUND)

Unless otherwise specified, all shipments will be made by UPS (size and weight permitting).

Weights & Limits - Maximum weight per package for shipment to any destination served by UPS is 150 lbs. with no other weight restrictions applicable. If a shipment exceeds 150 lbs. a motor freight shipment is usually more economical. A UPS C.O.D. fee of \$15.50 is charged for each C.O.D. parcel. Ground shipments larger than 1728 cubic inches and all air shipments will rate at the greater of actual or dimensional weight.

Maximum Size per Package - 130" in length and girth combined (once down and once around the parcel). Packages over 165" length & girth or over 96" long are rated at a minimum 90 lbs and include an additional handling charge of \$65.00. Packages over 48" long are subject to an additional \$15.00 handling fee. Charges subject to change by UPS and FedEx. Packages are subject to additional fees during peak season. Packages over 70 lbs. are subject to an additional handling fee of \$24.00.

Territory Served - Regular UPS service (surface) available to all 48 states, parts of Hawaii and Alaska, and Canada. All points in Hawaii, Alaska, and Canada are served by UPS "Next Day Air" or "2nd Day Air". Flammable and corrosive material restricted. There is additional rate charges of up to \$5.40 for residential shipments to certain rural zip codes. UPS surface serves some points in Alaska, Hawaii, and Canadian Provinces of Alberta, British Columbia, Manitoba, Ontario, Quebec & Saskatchewan.

Insurance - Each parcel carries \$100.00 insurance against loss or damage. Additional insurance coverage added as required per parcel. Maximum insurance allowable - \$50,000 per package. A street address with zip code is required. C.O.D. shipments acceptable for commercial accounts with money order or certified funds on first order. United Parcel Service will leave a parcel without signature if so authorized by the shipper. Orders of significant value will require a signature at time of delivery. If purchaser is willing to accept responsibility for delivery, ask that the instructions "OK to leave without signature" be added to the shipping label. However, these instructions will release Aircraft Spruce of liability for loss or damage.

Delivery Time - One to seven days depending on the zone and destination zip code. Please refer to the UPS website for the most up to date time in transit. UPS reserves the right to implement and extend peak period charges and suspend their service guarantee should it become necessary. Service alerts can also be found on UPS website.

Shipment Of Hazardous Materials - Shipment of items such as dopes, primers, and many other liquid products require extensive, precise documentation and specially constructed cartons that comply with DOT regulations. Each flammable or hazardous product must be packed in a separate package and cannot be shipped with non-hazardous materials. In many cases, motor freight shipments may be more economical for multiple package orders of hazardous materials due to the fees charged by UPS. A hazardous shipping charge of \$37.00 will be added to UPS Ground shipments, \$105.00 will be added to Air Shipments. Some hazardous items in small volume can ship ORMD and the hazardous shipping charge will not apply. Hazardous items shipped overseas require special handling and must ship by freight service. Call for details and current pricing.



Method	Zone 2	Zone 4	Zone 6	Zone 8
UPS Red	\$42.72	\$103.64	\$117.46	\$130.69
UPS Blue PM	\$24.01	\$39.76	\$71.65	\$81.36
Fed Ex Priority Overnight	\$45.76	\$110.85	\$125.79	\$139.92
Fed Ex Standard Overnight	\$43.17	\$110.90	\$125.73	\$139.87
USPS Priority Mail	\$9.58	\$11.69	\$25.64	\$36.32
UPS Ground	\$14.66	\$20.29	\$18.20	\$21.50

- Rates for comparison purposes only. Based on 10lb. package shipped to each listed zone.
- Rates do not include insurance, oversize, hazardous, COD etc. Subject to change without notice.

UNITED PARCEL SERVICE (AIR)

Weight and Limits are the same as outlined for UPS Surface delivery to all areas served. See above for more details on shipment of flammables and other hazardous items.

Delivery Time - Three days (3rd Day Air) and two days from California (2nd Day Air) or next day (via Next Day Air).

Areas Served - Shaded states on map above, with limited service to some as noted.

MOTOR FREIGHT

The charge for motor freight delivery is based on the commodity being transported, the weight of the shipment and the distance it will travel. The rate for a shipment of steel tubing, for instance, may be \$5.00 Cwt. as compared to \$15.00 Cwt. for foam. The steel tubing is a heavy commodity taking up a small space whereas the foam is very light but the volume is large and takes considerable space in the trailer. The rates reflect these factors in addition to the susceptibility to damage of the shipment. All truck shipments are insured for full value. It is good practice to include a phone number on the order which can be shown on the Bill of Lading. This enables the carrier personnel to advise of the arrival of the shipment and arrangements can be made for delivery. No C.O.D shipments for truck delivery. Consignee must inspect shipment on arrival and note any shortages or damage on freight bill to file claim for loss. Any claims for lost or damaged merchandise will be denied if the customer receives the shipment and signs for the shipment free and clear.

FEDERAL EXPRESS

In addition to UPS, we also provide delivery via Federal Express Priority, Economy, and Ground service. Federal Express charges are competitive with UPS and the same weight, size, and hazardous limits will apply. Hazardous materials shipping by FedEx Express Air service are subject to a \$100 dangerous goods charge. As an added advantage, Federal Express does offer Saturday delivery, and almost all deliveries are made before noon. Federal Express Home Delivery is a residential ground service with deliveries Tuesday through Saturday.

US POSTAL SERVICE

Priority Mail parcels may not exceed 70 lbs. or 108" in length and girth combined. We will utilize a Priority Mail Flat Rate Box if your items will fit in the box and the postage will cost less. Packages less than 13 ounces may ship First Class Mail. Maximum allowable insurance via Post is \$400 per package. No shipments made without adequate insurance coverage. Packages destined for overseas will ship the cheaper of First Class or Priority Mail and must not exceed 44 lbs. (with exception to certain countries) or 72 inches in length and girth combined and must not be longer than 42". No hazardous materials or C.O.D. orders may be shipped by Post. Please provide adequate time for delivery. Claims for lost or damaged packages must be made within 60 days of shipment.

CANADA

What are my shipping options? From Canada (Brantford warehouse): Canada Post, UPS Canada, FedEx Canada, Purolator, or Can Par. Hazardous materials can only be shipped Purolator. From the U.S. (California or Georgia warehouse): Mail (USPS to border/delivery by Canada Post), *Customer will pay duties and taxes directly to Canada Post *For delivery duty paid via Canada Post, order must ship from Canada, UPS, FedEx. *Customer will choose their own broker for customs clearance.