

Serving You Better Is Our Goal!



We are committed to providing you, our valued customers, the highest quality products and *the best customer service in the industry*. We want you to be 100% satisfied with our products and service. Your comments are an essential part of our Quality Control program and do make a difference. Please complete this card and mail it directly to me at our Corona, CA office. We appreciate you doing business with Aircraft Spruce and look forward to serving you in the future.

Jim Irwin, President

Please rate our service on this order.

Order Placed by: ☐ Phone ☐ Internet ☐ Fax ☐ Mail

SALES AGENT

	Y	N
Friendly	<input type="checkbox"/>	<input type="checkbox"/>
Polite	<input type="checkbox"/>	<input type="checkbox"/>
Helpful	<input type="checkbox"/>	<input type="checkbox"/>
Knowledgeable	<input type="checkbox"/>	<input type="checkbox"/>
Efficient	<input type="checkbox"/>	<input type="checkbox"/>

SHIPPING

	Y	N
Prompt	<input type="checkbox"/>	<input type="checkbox"/>
Items correct	<input type="checkbox"/>	<input type="checkbox"/>
Well Packed	<input type="checkbox"/>	<input type="checkbox"/>
Any Backorders	<input type="checkbox"/>	<input type="checkbox"/>
Prices as Quoted	<input type="checkbox"/>	<input type="checkbox"/>

SERVICE RATING

	Y	N
Excellent	<input type="checkbox"/>	<input type="checkbox"/>
Very Good	<input type="checkbox"/>	<input type="checkbox"/>
Satisfactory	<input type="checkbox"/>	<input type="checkbox"/>
Needs Improvement	<input type="checkbox"/>	<input type="checkbox"/>

COMMENTS & SUGGESTIONS: _____

Name: _____

Customer: _____ Invoice: _____

Phone: ____ (____) _____

Thank You!

Aircraft Spruce WEST

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